

## SENIOR TRANSPORTATION NEEDS ASSESSMENT

Name:

City/Town:

Email Address:

Phone Number:

- 1. Are you currently able to drive?
  - \_\_\_\_Yes
  - \_\_\_\_No
- 2. If you drive, to which of the following local destinations do you drive?
  - \_\_\_\_\_Shopping, grocery store, bank
  - \_\_\_\_\_Medical/dental appointments
  - \_\_\_\_\_Social outing (friend or relative's home, restaurant, golf, etc.)
  - \_\_\_\_\_Religious services
  - \_\_\_\_\_School
  - \_\_\_\_\_Work
  - \_\_\_\_\_I don't drive to any destinations
- 3. Are there any circumstances under which you would prefer not drive (check all that apply)?
  - \_\_\_\_\_At nighttime
  - \_\_\_\_\_To a destination more than 3 miles away
  - \_\_\_\_\_To a medical appointment when I am not feeling well
  - \_\_\_\_On high-speed highways or freeways
  - \_\_\_\_\_To an area of town that I don't not know very well
  - \_\_\_\_\_I do not drive to any destinations
- 4. During the past 3 months, were you unable to travel to any of the following destinations because you did not have access to transportation (either your own car or a ride)?
  - \_\_\_\_\_Shopping, grocery store, bank
  - \_\_\_\_\_Medical/Dental appointments
  - \_\_\_\_\_Social outings (friend or relative's home, restaurant, golf, etc.)
  - \_\_\_\_\_Religious services
  - \_\_\_\_\_School
  - \_\_\_\_Work

- 5. During the past 3 months, which of the following factors prevented you from taking trips outside your home (check all that apply)?
  - \_\_\_\_\_Not comfortable driving/cannot drive
  - \_\_\_\_\_Do not have a reliable vehicle
  - \_\_\_\_\_Cannot afford gas, parking or insurance
  - \_\_\_\_\_Cannot afford taxi/private transportation
  - \_\_\_\_\_Do not have someone to drive me
  - \_\_\_\_\_Do not have bus services in my area
  - \_\_\_\_\_Cannot afford to take the bus
  - \_\_\_\_\_Not familiar with transportation options in my area
  - \_\_\_\_\_Do not feel safe when traveling outside my home
  - \_\_\_\_\_Do not know who to call for help
  - \_\_\_\_\_Other: \_\_\_\_\_
- 6. Over the past 3 months, how much did you rely on others for transportation?
  - \_\_\_\_For all of my trips
  - \_\_\_\_\_For about 75% of my trips
  - \_\_\_\_\_For about 50% of my trips
  - \_\_\_\_\_For about 25% of my trips
  - \_\_\_\_\_For none of my trips
- 7. If you depend on others for any of your trips, who do you depend on?
  - \_\_\_\_\_Spouse
  - \_\_\_\_\_Children/other relatives
  - \_\_\_\_\_Friends/Neighbors
  - \_\_\_\_\_Private services, such as taxis
  - \_\_\_\_\_Public services (bus systems, Medicaid-paid transportation)
  - \_\_\_\_\_Volunteers (from churches or non-profit organizations)
  - \_\_\_\_Other (Please specify):
- 8. Which of the following statements about your *local public transportation system* are true for you (check all that apply)?
  - \_\_\_\_\_I do not know if we have a public transportation system
  - \_\_\_\_\_I do not use public transportation services because:
    - \_\_\_\_\_they do not feel safe
    - \_\_\_\_\_I cannot afford to pay for them
    - \_\_\_\_\_service is not offered to destinations I want to visit
    - \_\_\_\_\_they do not operate at times when I need to travel
    - \_\_\_\_\_I do not have enough information about times, routes, etc. to use them
    - \_\_\_\_\_it takes too long to get to destinations
    - \_\_\_\_\_service is not reliable
    - \_\_\_\_\_I do not wish to

\_I do not use the public transportation system because:

\_\_\_\_\_I cannot walk to the closest bus stop

- \_\_\_\_\_Service is not provided near where I live
- \_\_\_\_\_The service cannot accommodate my wheelchair
- \_\_\_\_\_The service cannot accommodate my other needs (Please specify):
- 9. If you have *door-to-door bus services* available in your community, please indicate which of the following statements are true for you (check all that apply):
  - \_\_\_\_\_I am not eligible to use these services
  - \_\_\_\_\_I am not familiar with how to use these services
  - \_\_\_\_\_These service do not feel safe
  - \_\_\_\_\_these services are too expensive
  - \_\_\_\_\_These services are not provided where I live
  - \_\_\_\_\_I have to schedule these services too far in advance to be useful
  - \_\_\_\_\_these services often are full when I call for a ride
  - \_\_\_\_\_It takes too long to get to destinations on these services
- 10. If you have taxi or private services available in your community, please indicate which of the following statements are true for you (check all that apply):
  - \_\_\_\_\_I am not familiar with who provides these services
  - \_\_\_\_\_These services do not feel safe
  - \_\_\_\_\_These services are too expensive
  - \_\_\_\_\_These services are not provided where I live
  - \_\_\_\_\_These services do not operate at times when I need to travel
  - \_\_\_\_\_I cannot use these services for health reasons (example: I am physically unable).
  - \_\_\_\_\_These services are not reliable
- 11. Over the next 1-3 years, to which of these destinations do you anticipate needing transportation because you will be unable to drive there?
  - \_\_\_\_\_Shopping, grocery store, bank
  - \_\_\_\_\_Medical/dental appointments
  - \_\_\_\_\_Social outings (friend or relative's home, restaurant, golf, etc.)
  - \_\_\_\_\_Religious services
  - \_\_\_\_\_School
  - \_\_\_\_\_Work
- 12. How old are you?
  - \_\_\_\_\_18-25
  - \_\_\_\_\_26-35
  - \_\_\_\_\_36-45
  - \_\_\_\_\_46-55
  - \_\_\_\_\_56-65
  - \_\_\_\_\_65+

- 13. What is the primary language spoken in your household?
  - \_\_\_\_\_English
  - \_\_\_\_\_Spanish
  - \_\_\_\_\_Other (Please specify):
- 14. What is your home zip code? \_\_\_\_\_\_